

St Andrews
Harlow Moor Road, Harrogate, North Yorkshire,
HG2 0AD
Tel: 01423 504448



Castlebrae
Castleton Road, Auchterarder, Perthshire,
PH3 1AG
Tel: 01764 664369

The Police Treatment Centres

www.thepolicetreatmentcentres.org

A Force for Promoting and Improving Health and Wellbeing

The Police Treatment Centres Weekend Accommodation

Terms and Conditions:

The primary purpose of The Police Treatment Centres is the provision of facilities and treatment to injured and ill Police Family Members to support their return to better health and wellbeing.

The Charity frequently has vacant Centre bedroom accommodation at weekends and will offer that vacant accommodation at a reasonable charge to Serving and Retired Police Officers, Police Family members, Police Staff and Police associated organisations eg Police Charities, PMAS, APCC, Blue Light Services etc.

The following Terms and Conditions will apply to all accommodation bookings:

1. Accommodation can only be booked by Serving or Retired Officers, Police Family members, Police Staff and other Police associated organisations eg Police Charities, PMAS, APCC, Blue Light Services etc **(proof will be required)**.
2. The Charity will not normally accept party bookings:
 - a. The maximum booking normally taken will be of four persons.
 - b. Exceptions for training courses; health and wellbeing events or similar; will be considered.
3. **No bookings will be accepted for children under the age of 16 years.**
4. No bookings will be accepted to include animals, except for assistance animals e.g guide dogs.
5. Bookings will not be confirmed until payment has been received.
6. A cancellation policy applies:
 - a. Two (2) months' notice – full refund
 - b. One (1) months' notice – 50% refund
 - c. Less than 1 months' notice – no refund
7. Reception will be available to welcome guests between 3pm and 7.30pm on the day of their arrival. Please get in contact if you will be arriving later than 7.30pm.
8. Breakfast is served daily at 8.45am.
9. **The premises are not licensed for the sale or consumption of alcohol and the Charity does not allow consumption of alcohol on the premises. Please do not bring takeaway meals into the Centre.**
10. **Out of courtesy to Officers in residence for treatment, guests are requested to return to the Centres no later than midnight.**
11. Rooms must be vacated by 10.30am on the morning of departure.
12. **No access to the swimming pool or rehab gym will be permitted.**
13. Any personal property that you bring with you to the centre is done so at your own risk. The Centre cannot be held liable for any damages. Please note that personal pedal cycles cannot be brought into the main building; however, limited secure storage **may be** available on request.
14. Please note that the nurse on duty is here for Patient care **only**.

Patron: **HRH The Princess Royal** President: **Baroness Harris of Richmond, DL** Chief Executive: **Colonel Patrick Cairns, MBE, DL, MA, BA (Hons)**

Companies House Registration Number 07822534, Charity Commission Registration Number 1147449, OSCR Registration Number SC043396

The PTC is the Corporate Trustee of the Northern Police Convalescent and Treatment Centre.
Charity Commission Registration Number 1147449-1